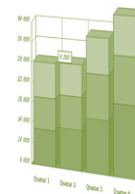


Statistics Module Enterprise Forms Server

Do you want to know...

- How effective are different promotional activities for benefits take-up?
- How many claims each advisor has completed in the last quarter?
- How long interviews take to complete for different types of claims?
- The ethnic makeup of applicants accessing different claim channels?
- Statistics about any data held on any eForm?



Victoria Forms is pleased to present a powerful module that generates statistics from data in Enterprise Forms Server.

Filtering:

Records are filtered by:

- form type
- form category
- individual user
- user group (including web self-service)
- date of submission

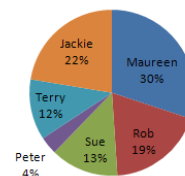
Report Designer:

Report Designer allows you to define the form fields that you want to report on. Simply open any form template and click the question fields you want to assemble statistics about.

Graphical Output

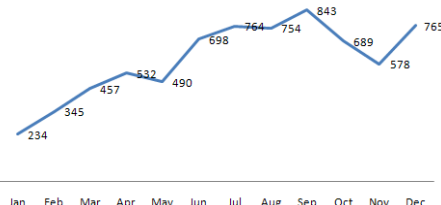
Users can then output statistics as graphical representations.

Number of Assisted Claims per advisor - April 2015



Users can choose which chart type to display the data and add/change details; titles, colours, layouts etc.

Number of claims per month for 2015



Surveys/Questionnaires

Adding survey questions to your forms allows you to gather statistics from user responses.

Find out:

- Where users found out about services
- About their ethnicity
- About their satisfaction with the claim process
- About preferred access channels

Then track trends over time.

Report Generation

Reports are generated on the server within a few seconds. If you wish, you can save the report template for re-use later, or make amendments to it and then re-run the report.

Exporting to Microsoft Excel

After creating a report, when users press the 'Export' button, the exported data appears at the foot of the screen with a unique file name and date/time created.

Users can open the Excel file and save this locally. Within the Excel spreadsheet data may be analysed in all manner of ways.

Key Benefits:

- No technical expertise required.
- Reports can be created quickly and professionally.
- Reports are generated in real-time (no waiting for overnight server jobs).
- Retroactive – can be used with form data already stored in your system.
- Reports can be saved and re-run at will.
- Any data held in any eForm can be extracted and analysed.
- No limit to depth of analysis.
- Report creation is restricted to authorised users only.