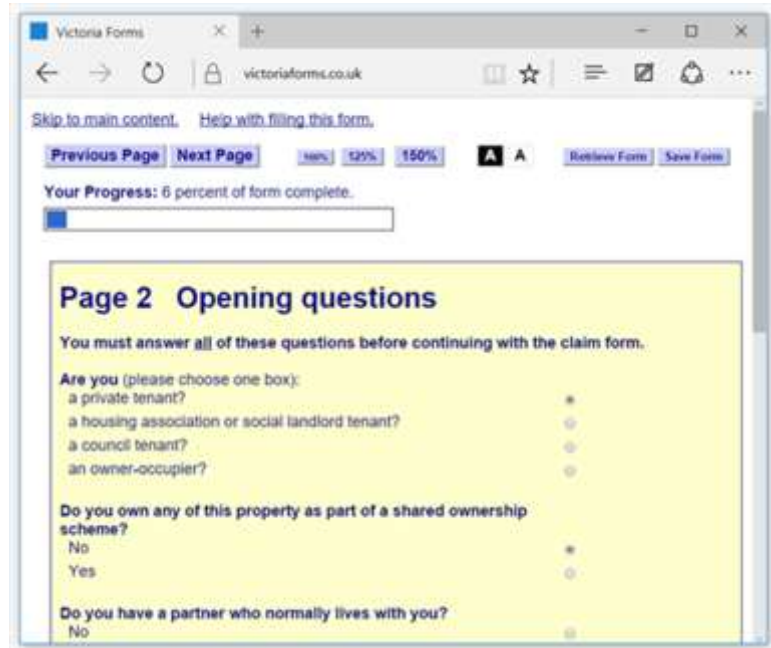


# Accessible eForms

## Channel shift for 100% of your customers

To make our eForms available to users with visual disabilities, they can be presented in a text only format, designed specifically to give visually impaired customer the most user friendly experience possible.

Users accessing our standard eForms are presented with a link to the “Accessible Version”. This link is the first element read aloud when a page is accessed by screen reading software. The link takes the visually impaired user straight to the accessible eForm.



*Accessible eForm (right) with 150% zoom accessed from link on standard form (left)*

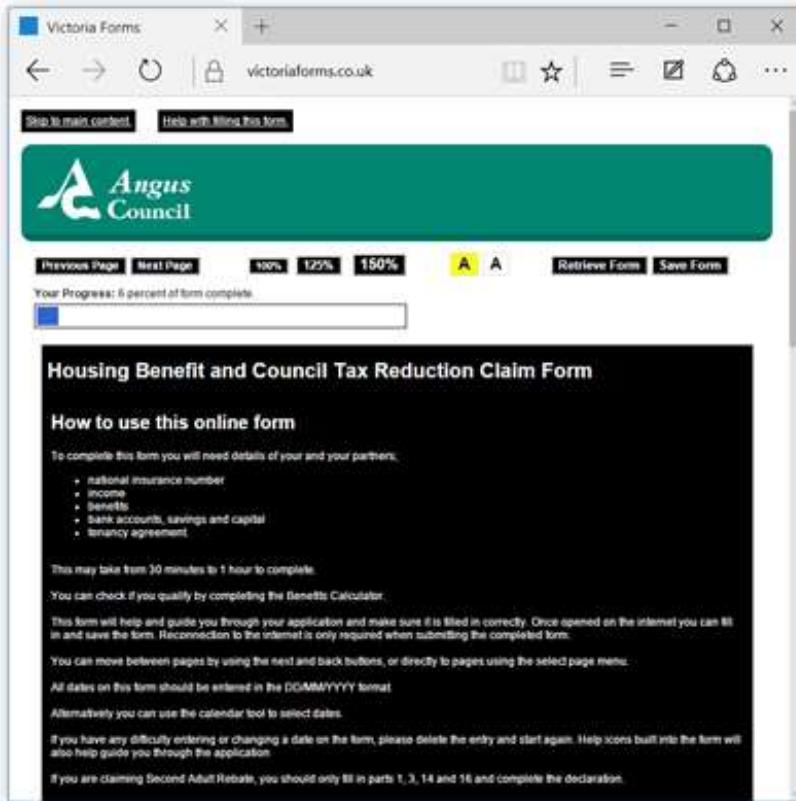
Now the eForm is presented under the XHTML Strict 1.0 HTML document type. This ensures well-formatted webpage code. The accessible eForm has no JavaScript, making use of basic HTML form elements only, ensuring that screen readers work through eForm fields without any unpredictable behaviour. Accessible eForms have passed validation accessibility checks against WCAG 2.0 (level AA).

Accessible eForms include the following features:

- Consistent keyboard navigation from opening the eForm to submission
- Content hyperlinks and access keys for keyboard navigation shortcuts
- Simplified eForm page layout
- Adjustable font-size zoom options
- A choice of colour contrast options
- HTML field elements use associated labels for screen reader navigation
- Elements and images use meaningful alternative descriptions and titles

# Accessible eForms

## Channel shift for 100% of your customers



Victoria Forms

victoriaforms.co.uk

Skip to main content. Help with filling this form.

Angus Council

Previous Page Next Page 100% 125% 150% A A Retrieve Form Save Form

Your Progress: 6 percent of form complete

### Housing Benefit and Council Tax Reduction Claim Form

#### How to use this online form

To complete this form you will need details of you and your partners:

- national insurance number
- income
- benefits
- bank accounts, savings and capital
- tenancy agreement

This may take from 30 minutes to 1 hour to complete.

You can check if you qualify by completing the Benefits Calculator.

This form will help and guide you through your application and make sure it is filled in correctly. Once opened on the internet you can fill in and save the form. Reconnection to the internet is only required when submitting the completed form.

You can move between pages by using the next and back buttons, or directly to pages using the select page menu.

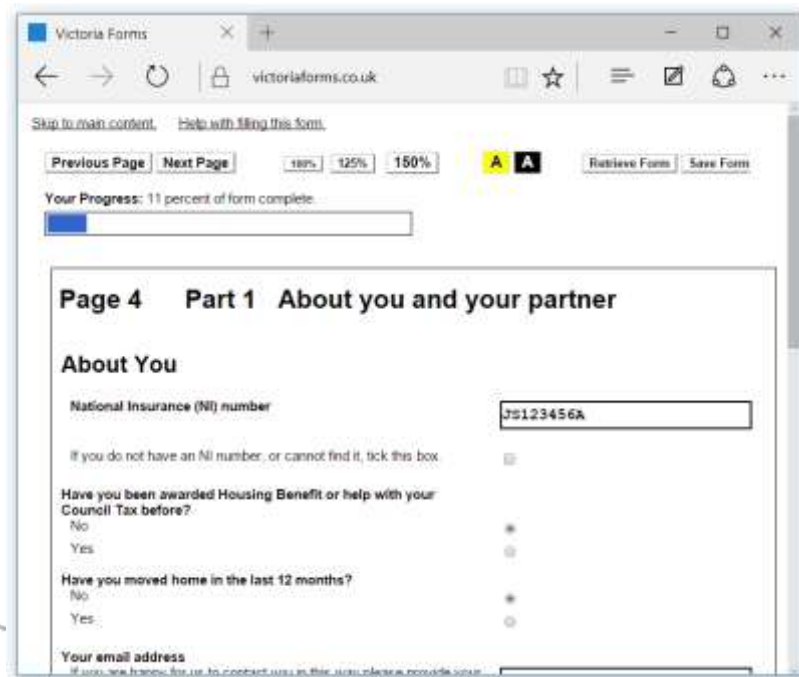
All dates on this form should be entered in the DDMM/YYYY format.

Alternatively you can use the calendar tool to select dates.

If you have any difficulty entering or changing a date on the form, please delete the entry and start again. Help icons built into the form will also help guide you through the application.

If you are claiming Second Adult Rebate, you should only fill in parts 1, 3, 14 and 16 and complete the declaration.

*Angus Council Accessible eForm using white on black contrast*



Victoria Forms

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Skip to main content. Help with filling this form.

Previous Page Next Page 100% 125% 150% A A Retrieve Form Save Form

Your Progress: 11 percent of form complete

### Page 4 Part 1 About you and your partner

#### About You

National Insurance (NI) number

If you do not have an NI number, or cannot find it, tick this box

Have you been awarded Housing Benefit or help with your Council Tax before?

No

Yes

Have you moved home in the last 12 months?

No

Yes

Your email address

If you see a banner for us to contact you in this window please provide your

*Accessible eForm using black on white contrast*