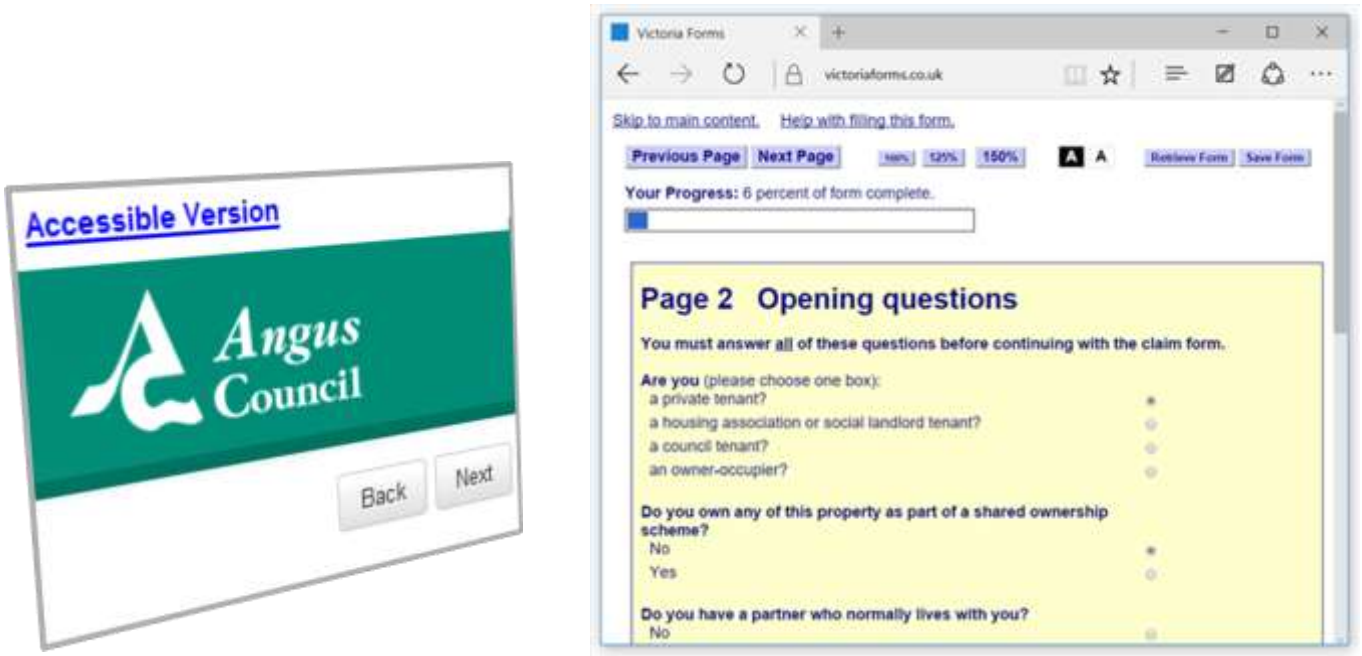
Accessible eForms

Channel shift for 100% of your customers

To make our eForms available to users with visual disabilities, they can be presented in a text only format, designed specifically to give visually impaired customer the most user friendly experience possible.

Users accessing our standard eForms are presented with a link to the "Accessible Version". This link is the first element read aloud when a page is accessed by screen reading software. The link takes the visually impaired user straight to the accessible eForm.



Accessible eForm (right) with 150% zoom accessed from link on standard form (left)

Now the eForm is presented under the XHTML Strict 1.0 HTML document type. This ensures well-formatted webpage code. The accessible eForm has no JavaScript, making use of basic HTML form elements only, ensuring that screen readers work through eForm fields without any unpredictable behaviour. Accessible eForms have passed validation accessibility checks against WCAG 2.0 (level AA).

Accessible eForms include the following features:

- Consistent keyboard navigation from opening the eForm to submission
- Content hyperlinks and access keys for keyboard navigation shortcuts
- Simplified eForm page layout
- Adjustable font-size zoom options
- A choice of colour contrast options
- HTML field elements use associated labels for screen reader navigation
- Elements and images use meaningful alternative descriptions and titles

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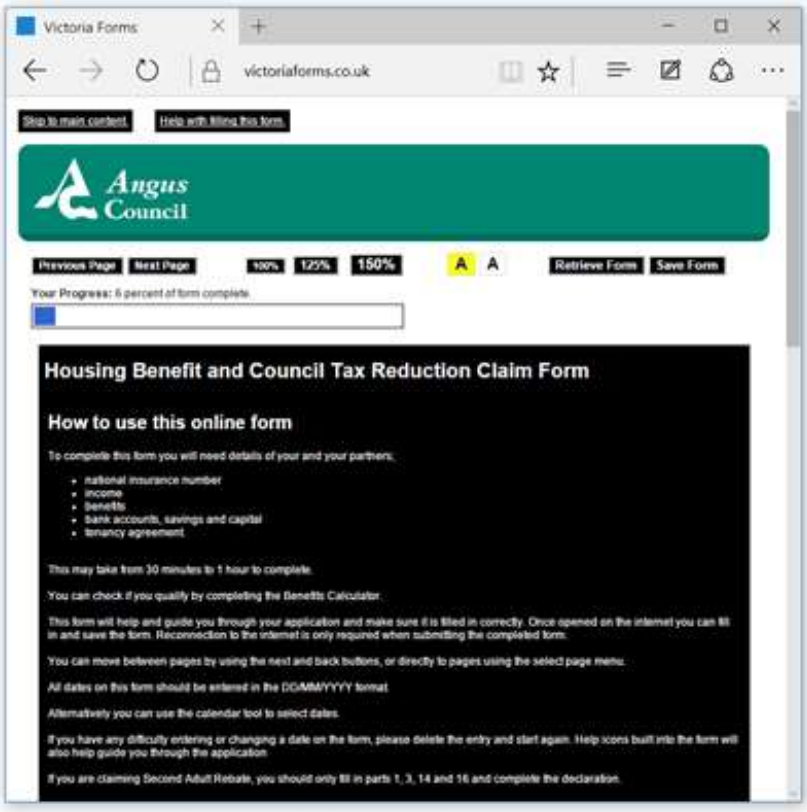
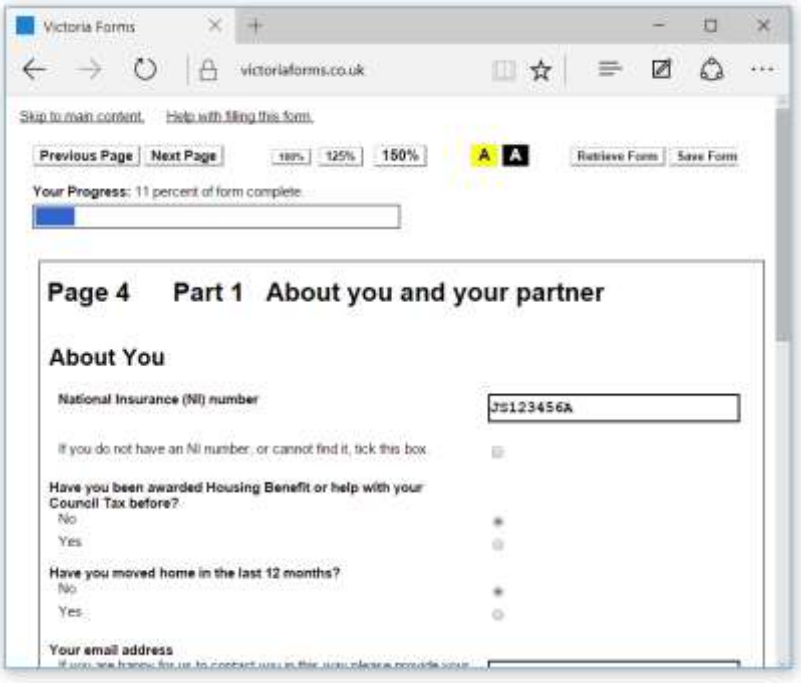


Angus Council Accessible eForm using white on black contrast



Accessible eForm using black on white contrast